

# Utilita Energy officially opens new Hampshire HQ

Move to Chandler's Ford creates 200 new jobs locally

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**Bill Bullen, CEO,  
Utilita Energy**

Utilita Energy has officially launched its new offices in Chandler's Ford – just days after the rising energy supplier reached 400,000 customers.

Dr Alan Whitehead, MP for Southampton Test, and Utilita Energy CEO Bill Bullen, officially cut the ribbon in front of more than 200 staff members and guests at the new complex at Hutwood Court, Bournemouth Road on Friday September 9.

The Mayor and Mayoress of Eastleigh also attended, alongside officials from Eastleigh FC, who last summer signed a long-term sponsorship with the company, as well as a host of suppliers, partners and neighbouring businesses.

The move to Hutwood Court was brokered by Southampton-based Lambert Smith Hampton.

Utilita Energy's expansion has created 200 new jobs locally with a further 100 nationwide. The energy firm has invested heavily in its customer care to significantly improve its services – and has seen outstanding results already.

Earlier this month Citizen's Advice confirmed Utilita Energy had more than halved its customer complaints – the best performance in the sector.

In January, Utilita Energy also became a Which? Top 5 supplier for customer satisfaction. It has also held a Price Commitment since 2008 to be cheaper than the so-called Big Six energy suppliers\*.

Bill Bullen, CEO Utilita Energy, said: "This is a landmark day for the company – we are growing very quickly and I am mindful we are very much a Hampshire success story. We've reached 400,000 customers and expect to hit half a million early in 2017.

"As sad as we are to leave Winchester, we are delighted that we have moved to Chandler's Ford to a facility that will help us continue to grow.

"Our success has built on the hard work of so many people, along with our Price Commitment to be cheaper than the Big 6\* and giving our customers the fairest deal we possibly can."

Dr Alan Whitehead MP added: "It's fantastic to see a company bringing hundreds of jobs to the area.

"Utilita Energy is leading the way on pay as you go smart metering. Pay as you go customers will perhaps benefit the most from having a system where they can keep track of how much energy they are using, hopefully leading to cheaper bills and better energy efficiency in the home."

## ENDS

\*Based on Ofgem medium consumption (12,500 kWh for gas and 3,100 kWh for electricity) and using the best Dual Fuel standard variable prices available to prepayment customers from the Big Six suppliers.

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## About Utilita Energy

Since 2003, Utilita Energy has established itself as Britain's leading supplier of smart Pay As You Go energy – more than doubling its number of customers in 2014/15 alone.

Utilita Energy is the only supplier focused solely on the needs of Pay As You Go energy users. Its success has been built on recognising the importance of delivering responsive aftercare to Pay As You Go customers. Offering a fairer energy deal to lower income and energy-conscious households, Utilita Energy is committed to maintaining its Price Commitment and developing user-friendly ways to Pay As You Go. Every customer is provided with free smart meters, allowing them to top-up their energy remotely, and monitor their usage and credit balance in real-time, enabling them to take control of their energy spend.

To find out more about Utilita Energy visit [www.utilita.co.uk](http://www.utilita.co.uk)